



Application for Water And/Or Sewer Service

Name of Customer: _____

Date Service Requested: _____ (Connection Time: Between 3:00 pm & 4:00 pm)

Service Address: _____

(Check one) ☐ I own this property ☐ I will be renting this property

Mailing Address: _____

Social Security Number*: _____ As required by NCGS 132-1.8, this information will be protected and not available for public inspection.

Phone # (home): _____ Cell #: _____

Town of Roseboro will occasionally call with important and/or emergency information. How would you prefer we contact you? _____ phone _____ text (please check one)

Date of Birth: _____ Number of occupants _____

Driver's License # _____

Employer: _____ Phone #: _____

Employer's Address: _____

Have you or any other occupant at this address ever had a utility account with the Town?

Yes, please state service address: _____

No, please initial: _____

Customers requesting service are required to be at the location needing water service when water is turned on. If no one is present, the Town cannot be responsible for any water loss or water damage, if such were to occur.

Meter tampering: In accordance with Town Ordinance Section 36-76, "No person but an authorized employee ... may ... open or close any valve on the system or open or close any stop cock at the curb on any service connection." Water meters shall not be turned on by anyone other than an authorized employee of the Town. At such locations where water service is found to be restored by someone other than an authorized employee of the Town or where the meter reading has been manually changed, a charge of \$150 shall be added to said account (additional charges for damage to equipment, loss of equipment, parts, costs of repair, etc. will be added if applicable). The meter shall be removed and water service will be terminated until all charges are paid in full. After the account is paid in full, the Town will then restore water service to the location. Such termination of service shall not terminate the obligation to pay the minimum monthly fee at said location and those charges shall continue to accrue during any period in which service is suspended. To request water turn off at the meter, contact Town Hall at 910-525-4121. **NOTE: Water turn on or turn off is only done during the day from 7:00 am to 4:00 pm.**

Per Town Ordinance Section 36-77, each customer (not the Town) shall install his own cut-off valve on the customer side of the meter. You are **REQUIRED** to have your own cut-off valve between the meter and your home.

By signing below:

I certify that I am eighteen years of age or older, that the information contained on this application for water and/or sewer service is accurate, and that I will be responsible for payment of the entire bill upon termination of service. Additionally, if the Town determines that I or any other occupant at this address owes past due balances to the Town, I will be responsible for payment of those balances and any other fees. I have also received a copy of the Town's water rates and information explaining the due date of the utility bill, late fees and cut-off policy due to non-payment. The account is subject to immediate disconnection without notice if the deposit fee or utility payment is returned for insufficient funds or if the Town discovers delinquent past due balances from prior accounts.

Printed Name

Signature

Date

*The Town of Roseboro is authorized by NCGS 105A to collect social security information from customers to assist in settlement of unpaid balances for service. As required by NCGS 132-1.8, this information will be protected and not available for public inspection. In accordance with the 2001 North Carolina Privacy Act, disclosure of the requested information is voluntary; however, failure to provide information may result in delayed processing of your application.